

# Camp Kinneret Enrollment Policies rev.04.2020

At Camp Kinneret, our goal is to provide the highest quality experiences for our campers. We do this in two important ways. The first is by enrolling campers in specific sessions, thereby allowing campers to develop relationships through a shared camp experience. The second is by maintaining small group sizes in order to maximize counselor attention to each camper. To achieve these two important goals and to help us navigate this unexpected pandemic, we have established the following update to our enrollment policies applicable to all currently or future enrolled families. Please review these policies carefully so that we can best serve you.

## Session Enrollment:

Session 1 is two weeks beginning on June 15th and ending on June 26th. Session 2 is three weeks beginning on June 29th and ending on July 17th. Session 3 is two weeks beginning on July 20th and ending on July 31st. Session 4 is two weeks beginning on August 3rd and ending on August 14th. Please note the following options and important deadlines:

The first day for currently enrolled or applied families to submit applications for the 2020 camp season is Friday, April 10, 2020. The first day for families who have not yet enrolled for 2020 to submit applications for the 2020 camp season is Friday, May 1, 2020. All applications are submitted online to ensure that camp receives complete, accurate and legible enrollment information. Participating in the April re-enrollment period does not guarantee families their first choice of session, but will allow for their application to be processed before any new applications.

## Changing Your Enrollment Prior To Camp:

Campers who wish to change their enrolled session will be limited to the options available at the time the change request is made. Consideration will first be given to those campers on the waiting list who had previously requested to enroll in the desired session.

## Payments:

All fees will be due in full on May 1st. Families who are enrolling after May 1st must pay their fees in full upon confirmation of enrollment and receipt of an invoice from Camp Kinneret. By submitting an application for the revised Summer 2020 sessions, you hereby give us permission to charge outstanding balances on the day the balance is due to the credit card you provided with any application in 2020. If you have not provided a credit card and your balance is overdue, we will withdraw your camper from any sessions that have not been paid in full.

If you have already made payments that exceed the cost of your new Summer 2020 session enrollment, you may choose from two options. 1) Please consider leaving the funds that are eligible for refund in your Camp account to be used as a credit in future summers, helping us, as a small business, to cover costs and navigate this unexpected challenge. 2) Request an immediate refund of the difference.

## Absences And Make-Up Days:

1. **You must contact the office by phone or email to inform us about camper absences.** Should your child wake up sick in the morning, contact the office as early as possible so that we can let your child's counselor know.
2. There will be no make-up days offered for any missed days in any session during summer 2020.

## Withdrawals:

1. Families who withdraw:
  - a. prior to May 15th will receive a full refund less \$150 per session for each camper that is withdrawn. Withheld fees will be applied as a credit for future summers.
  - b. on or after May 15th and prior to June 15th will receive a 50% refund. A full refund less \$150 per session for each withdrawn camper may be issued only if camp is able to fill the vacated spot.
  - c. on or after June 15th, will not receive a refund.
2. Upon withdrawal, please consider leaving the funds that are eligible for refund in your Camp account to be used as a credit in future summers, helping us, as a small business, to cover costs and navigate this unexpected challenge. You may request to receive an immediate refund.
3. Your child(ren) may be dismissed from camp for conduct or behavior which the camp director deems to be detrimental to your child, to the camp program, to other children, or to staff. Camp will refund 50% of the unused tuition should a child be dismissed from camp.

## Closure of Camp:

If camp is not able to open this summer or is instructed to close by State or Federal Authorities at any point during the summer, camp would issue a credit, equal to the total amount of the unused tuition for the remaining session(s) to be used in future summers. If your family is unable to use that credit in the future, the family can request that their credit be converted to a tax deductible donation for the full amount to our campership program or request a refund in 2021 or after, minus \$150 per session for each child to cover our costs associated with the cancellation.

## Transportation:

**If camp is able to run our bus transportation:** Each family selects the bus and stop location that is most convenient for them. Space on the buses and at each stop is allocated on a first come, first reserved basis. If space is not available on the bus of your choice at the time that you enroll, you may request to be waitlisted for that bus and may select the next closest bus and stop available. Families may request that their campers board the bus at one stop in the morning and depart at another stop in the afternoon provided that both stops are on the same bus. Bus stops may be moved or eliminated in any session based on enrollment numbers. In this case you will be guaranteed space on another nearby bus stop.

**If camp is not able to use buses for the summer:** Camp Kinneret will create a staggered arrival and departure schedule to limit traffic each day. This schedule will be posted to [campkinneret.com](http://campkinneret.com) and will be emailed to families prior to the first day of camp. We will also assist families in coordinating carpools to further reduce congestion and ease travel to and from camp.

## Additional Declarations:

- A. I, and the campers enrolled by me, agree to abide by the rules and regulations established by Camp Kinneret.
- I understand that unacceptable camper or parent behavior, including actively undermining any camp rule or regulation or engaging in incivility toward any member of the Camp Kinneret community, may result in disenrollment and/or loss of future enrollment opportunities.
- B. I understand that Camp Kinneret is not responsible for articles of clothing, personal athletic equipment, and belongings that are lost or damaged, whether by fire, theft, natural disaster, or other occurrence. Tablets, smart watches, music players, and other electronic devices are not permitted at camp. **Cell phones are best left at home. Campers are not permitted to have cell phones with them during the camp day and must be left in their backpack. If you need to reach your camper, please call the office. If your child needs to speak with you, we will assist them in the office. Our counselors follow the same guidelines and do not use their cell phones during the day.**
- C. In the event that Camp Kinneret is asked to participate in filming, newspaper interviews, or other similar events, my child(ren) may participate.
- D. I agree that photographs, videotapes, digital pictures, or other media of my child(ren) may be used in advertising the program of Camp Kinneret, Western Association of Independent Camps, and by the American Camp Association and its agents.
- E. I understand that Camp Kinneret provides excess accident medical protection for my child(ren). The camp protection will pay only those covered medical expenses which are not paid by my medical coverage to a specified limit. Each claim is subject to the limitations and exclusions of the policy that is on file in the camp office. Claims must be filed and treatment received within 30 days of any camp incident for coverage to apply.
- F. I agree that my child(ren)'s name(s) and guardians' names and phone numbers or email addresses may appear on the group rosters to be provided to the campers in my child(ren)'s group(s). **Should I desire to have their names and contact information OMITTED, I will contact the office prior to the first day of camp or upon enrollment, whichever is later.**
- G. I understand that some camp activities may be offered at off-site locations such as the beach, local parks, or other camp sites. Camp offers activities such as pony rides, a high ropes course, a 25' rock climbing wall, swimming, archery, gymnastics, and others which have an increased risk, and I permit my child(ren) to participate in them. I understand that each camp activity is offered provided that staff are available to teach the activity.
- H. I agree to pay any outstanding balances by their due dates. Balance of fees will be charged to your credit card on file on May 1st or within 3 days of enrollment confirmation. If you would prefer to pay your balance by check or with an alternate credit card, we must receive it before April 30th or at the time of enrollment. Any check returned by the bank shall be subject to a \$35.00 returned check fee. Should more than one payment be returned unpaid, all future payments may be required in the form of credit card, cash, or cashier's check. If any amount is referred for collection or requires filing of legal action, I agree to pay collection, attorney's, and all other fees associated with the collection or action.
- I. I understand that I must complete both parts of the Camper Health and Information Form each year and understand that this information must be submitted via the online camp form. I further understand that this must be completed by May 15<sup>th</sup> or upon my enrollment acceptance if it is after May 15<sup>th</sup>. My failure to submit this information on time may result in the withdrawal of my camper at camp's discretion. In case of medical emergency, I hereby grant permission to the physician selected by the camp director or their representative to order x-ray, routine tests, and treatment for the health of my child(ren). In the event that I cannot be reached in an emergency, I give permission to the physician selected to hospitalize, secure treatment for, and to order injection and/or anesthesia and/or surgery for my child(ren).